

Dear ICS Member:

This is to advise you that as of April 1, 2019, Independence Care System (ICS) will no longer participate as a health plan in the New York State Managed Long Term Care (MLTC) program. This means that you must enroll in a new Managed Long Term Care plan.

In order to minimize any service disruption for you, ICS has entered into an arrangement with VNSNY CHOICE, another Managed Long Term Care Plan. Under this agreement, VNSNY CHOICE will service your long term care needs and honor your current plan of care for one year, with your current provider of services. If you take no action, you will be transferred to VNSNY CHOICE effective April 1, 2019.

What are my options?

1. You can receive your long term care services from VNSNY CHOICE. If you choose this option you do not have to do anything. You will be covered by VNSNY CHOICE for your long term care services effective April 1, 2019.

If you choose VNSNY CHOICE you will also get certain benefits not currently available through other MLTC plans, including:

- All ICS members will receive the same level of services they currently receive for at least one year rather than the 120 days that you would be entitled to receive if you choose a different MLTC plan.
- ICS will have a contract with VNSNY CHOICE to provide care management services to qualifying ICS members who will be assigned to ICS for such services by VNSNY CHOICE. These services include disability-expert care management, comprehensive mobility equipment services, wound prevention and management, disability-competent health care coordination, and other critical services.
- ICS members who meet the qualifications for enrollment in a Health Home will be automatically eligible for ICS Health Home Services at no cost.

2. If you do not wish to transfer to VNSNY CHOICE, you must transfer to another MLTC plan listed in this letter by March 20, 2019. For more information about other MLTC plans available to you, please call New York Medicaid Choice (NYMC), the State's Enrollment Broker, at 1-888-401- MLTC or 1-888-401-6582 (TTY users: 1-888-329-1541). You can call Monday to Friday, from 8:30am to 8:00pm, and Saturday from 10:00am to 6:00pm.

Do I have to leave my Nursing Home?

No, you do not have to leave your nursing home if you enroll in VNSNY CHOICE. Your nursing home services and care will remain the same.

What If I want to stay in my nursing home but do not want to enroll in VNSNY CHOICE?

Your nursing home may have relationships with other MLTC plans. NYMC will provide you with information on other available plans that have relationships with your nursing home.

If you do not select a new plan by March 20, 2019, you will be covered by VNSNY CHOICE for your MLTC services effective April 1, 2019.

You will continue to receive services from ICS until the transfer to your new plan is complete. If you have any questions regarding this letter you can contact your ICS care manager at 877-ICS-2525.

Thank you.